

UnitedHealthcare is committed to supporting the Transparency in Coverage Rule by providing the required MRFs for all fully insured business on July 1, 2022.

MRFs will be posted monthly on transparency-in-coverage.uhc.com. This location is publicly available and accessible to all, and no authentication is required. Beginning July 1 and monthly thereafter, when the link it clicked on, the files will appear.

While these files are accessible to all, the file itself is large, written in JSON, which is a machine-readable language, and not easily interpreted or searchable.

Summary of access to fully insured MRFs

- For fully insured machine-readable files the customer's name will not be reflected in the MRF name. Fully Insured MRFs will be published and searchable based on the fully insured plan legal entity, UHC, and the plan/network (i.e., UnitedHealthcare or affiliate legal entity-UHC-Choice Plus (network).
- Example: 2022-07-01_UnitedHealthcare-of-Oregon-Inc_UHC-Choice-Plus_allowed-amounts.json
- Beginning on July 1, you may locate and view the UnitedHealthcare MRFs on the UnitedHealthcare public site by going to transparency-in-coverage.uhc.com. Once on the site:
 - oHit Ctrl-F on your keyboard to bring up a search bar.
 - o Type in the plan's legal entity and plan name (for example UnitedHealthcare of Colorado Choice Plus. If you are not sure of the legal name, check your COC or ID card.
 - o Remember fully insured plans do not include customer name.
 - o Multiple files may appear. Select the file that aligns to the plan documents and area of interests (network rates, allowed amounts, etc.)

Just a reminder, these MRF are not the member-friendly consumer price transparency tool that will be available in 2023 and 2024.

For more information, continue to refer to the Transparency In Coverage FAQs and the Transparency in Coverage external page on uhc.com which are updated frequently.